

# Reissue of ID and password became more convenient.

If you forgotten your ID,password of benefit station, please dial to our customer center. It will be easier to reissue from now.

※ In some organization this service is not available.

## How to reissue

### STEP 1



**Dial to benefit station customer center.  
Tell the detail which you don't know.**

- ① ID
- ② password
- ③ both

### STEP 2



**Specify the Authentication key and mail address to customer service.  
After an e-mail to confirm your ID and URL to reissue the password will be sent to the designated e-mail address.**

### STEP 3

**Mail will be sent to your designated e-mail address.  
Please go on to the URL in the mail and reset your password by using the Authentication key which you designated.**

### STEP 4

↑ The image is the case in ③

**Please confirm the ID and reset the password.**

- ① **If you don't know your ID.**  
⇒Members ID (15 numbers) will show up.  
※ If you closed the page it won't be available to redisplay the page. Please make notes before closing the page.
- ② **If you don't know the password.**  
⇒password resetting page will show up.  
※ In some organization password can't be reset, instead the password will be showed.
- ③ **If you don't know both.**  
Members ID (15 numbers) and password resetting page will show up.  
※The password which is tied to the members ID(15numbers) will be reset.

# Easy to request!

## ID,password reissue support

Customer Center

**0800-9192-919**

Weekday 10:00~21:00

Saturdays, Sundays,

and holidays 10:00~18:00

※Serial number(1234)or same number(1111) are not available as a Authentication key.

※Please set the following domain [benefit-one.co.jp] so as not to be blocked.

※ URL will be available only for 24hours after getting the mail. Please finish the process in 24hours.

※ If you make an error in entering the Authentication key more then three times, the Authentication key will lose effect.

※ If you closed the page it won't be available to redisplay the page. Please make notes before closing the page.

