



# Online registration

Smartphone needed

Immediate registration available

The following identification documents are required to register with Pep Up. Please follow the steps below to register with your identification documents and smartphone.

## Acceptable Identification Documents

(Please choose one from the list below)

- Driver's license (excluding temporary driver's license)
- My number card (excluding notification card)
- Residence card
- driving record certificate (issued on or after April 1, 2012)

## 1. Access to the Online Registration page



URL

[https://pepup.life/users/ekyc/AQW4A8nh/sign\\_up](https://pepup.life/users/ekyc/AQW4A8nh/sign_up)

## 2. Input insured person's information

楽天健康保険

Rakuten KENPO

Pep Up Online Registration

Pep Up オンラインユーザー登録

### スマートフォンと公的身分証をお持ちの方

下記画面からお手続きください。本人確認書類の審査は通常4時間以内に完了します。

※審査状況によっては通常より時間を要する場合がございます。

公的身分証とは

本人確認用コードを既にお持ちの方は[こちら](#)

Input insured person's information

メールアドレス確認

Upload insured person's ID and photographic portrait

顔写真撮影

登録完了  
通知受領



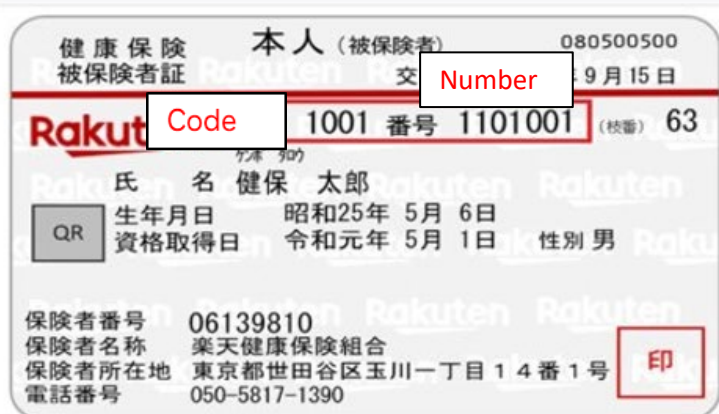
Refer the e-mail from Pep Up

Get notification of the registration

登録方法の詳細は[こちら](#)

## 健康保険証確認項目

Information of the Insurance Card



(必須) 記号 番号

Code

Number

(必須) 氏名(カナ)

Family Name  
(full-width Katakana)

Given Name  
(full-width Katakana)

(必須) 生年月日

Date of Birth

Year

Month

Day

(必須) 性別

Sex

男性

Male

女性

Female

公的身分証確認

Information of the ID

(必須) 氏名(漢字)

姓

Family Name (Kanji or  
full-width English  
character)

名

Given Name ( Kanji or full-  
width English character)

公的身分証に記載の通りの氏名をご入力ください。新字体と旧字体の違い、異体字にご留意ください。

\*Your name must be exact the same as your ID.

登録情報

E-mail address and password to log in.

メールアドレスとパスワードになります。

(必須) メールアドレス

E-mail address

\*Other than company's address

\*The address should accept the e-mail from 「info@pepup.life」 「@pepup.life」

入力したメールアドレスの受信できるよう、あらかじめ設定を行ってください。

※携帯キャリアメールアドレスは、メールが届かない場合があります。詳細はこちらをご確認ください。

(必須) パスワード

ご自分で

Password

\*Half-width alphanumeric symbols can be used. The setting must be at least 8 characters long, including at least one number, one uppercase letter, and one lowercase letter.

半角英数字記号を含めて入力してください。

(必須) 確認用パスワード入力

Password again to confirm

確認のため、もう一度パスワードを入力してください

[Terms of Use](#)

[Pep Upサービスに Privacy Policy](#)

[ユーザーポリシー](#)

Terms of Use and Privacy Policy include the information about how Pep Up use your personal information. Please make sure to check this page.

登録

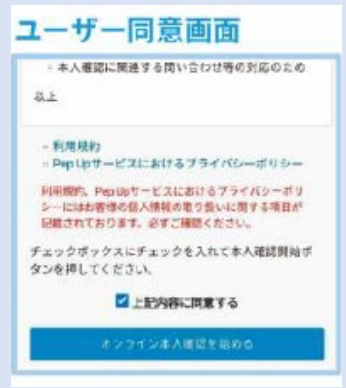
Resister

※既にユーザ登録がお済みの方は[こちらからログイン](#)してください

### 3. Identification by E-mail Address

Confirmation E-mail will be sent to your address above. Clicking on the URL in the e-mail will take you to the user consent page.

**\*If you have been using a PC up to this step, a QR code will appear on the screen. Scan it with your smartphone's camera and proceed to the subsequent steps.**



### 4. Take pictures of your Identification documents and your face to confirm

When you click on the “Start Online registration” button, camera will be activated and you will take pictures of your Identification documents and your face. Please follow the on-screen guidance.  
**\*The process is complete when you are asked for your official ID and photo completion screen.**



### 5. Receive a completion E-mail

You will receive the e-mail which title is “【Pep Up】ご登録申請を受付けました”(【Pep Up】 We received your application).

Now you can log in to Pep Up with your ID and Password you choose.

**Note:**  
 The review of identification documents usually takes 4 hours or more.

If you have any problems and questions, please access to the Pep Up inquiry form.

JMDC Inc., Pep Up Support Desk \*Only available in Japanese  
 WEB Form: <https://pepup.life/inquiry>  
 E-mail address: [support@pepup.life](mailto:support@pepup.life)